

Internal Posting – Assistant Manager, BRTP

Purpose/Objective of the Position

The Assistant Manager is responsible for supporting the store manager in the daily business operations of the store and restaurant, providing leadership to employees. General tasks include supervising employees, operating registers as needed in both the store and restaurant, communicating with, and helping customers and carrying out directives given by the manager and the store owners.

Responsibilities

- Supervise and train staff.
- Review staff performance and offer constructive feedback.
- Collaborate with manager and team on setting goals and achieving them.
- Purchase inventory based on current trends, availability, and customer interest.
- Display merchandise to maximize purchasing appeal.
- Interact with customers and resolve complaints or grievances.
- Assist with everyday functions in the store and restaurant.

Qualifications

- Serv-Safe Certified recommended
- RAMP certification recommended
- Attention to detail
- Prior grocery, restaurant experience required
- Ability to do basic math skills
- Ability to multi-task
- A detailed understanding of products or services sold and the ability to answer customer questions.
- Ability to spend extended periods working in a standing position
- Punctuality and accountability when arriving at work and working with customers.
- Excellent supervisory skills.

A \$250 referral bonus and hiring bonus will be offered for this position.

M/F/D/V EOE

Posted 3.10.22